



Coronavirus Disease 2019 Outbreak

COVID-19

SELL FAST 
REAL ESTATE & AUCTIONS

COVID-19 AND SELLFAST REAL ESTATE & AUCTION NAMIBIA – CLARITY ON OUR WAY FORWARD

Dear Esteemed Client,

We hope that you and your families are all keeping healthy during these difficult and unpredictable times covid19 milieu.

Our firm has had to adapt to the changed business environment over the last couple of weeks by working remotely from home, and although there are some interesting challenges, we have managed to offer you our continued value-added services during this period online.

Sell Fast Real Estate and Auctions currently has viewing restrictions, including strict preclusions on inspection due to COVID-19. Currently most realtors have managed to qualify as an essential services provider under the category, "Shelter and Support Services Rentals". We still believe we will take it slow and it has been a priority to ensure that all regulations are being observed and we will continue doing work for our clients remotely.

On 30 April 2020, his Excellency the President of Namibia, Dr Hage Geingob announced our country's plan to move to stage 2 of the lockdown. We have assessed our readiness and are in the process of implementing controls in order to be able to officially open all our offices from the 5th of May 2020, whilst ensuring that we adhere to the strict guidelines for stage 2 under the State of Emergency (as detailed in a document at this link http://sellfast.com.na/documents/GuidelinesforStage2UnderStateOfEmergency_300420.pdf) Our main objective is to ensure the safety of our staff and clients. We will put all necessary measures humanly possible in place to safeguard all offices, in order to curb the spread of COVID-19.

Our offices are scheduled for deep cleaning and sanitizing this week, followed by a staggered approach to staff returning for work, which is part of the preventative measures. We ask you to please be patient with us during this transition period - where need arises we will continue to service you remotely to ensure that there is no disconnect in our commitment towards you and your business.

It is envisaged that our offices will be fully functional (as best as can be expected with the "new normal") from Tuesday the 12th of May 2020. All preventative measures implemented by Sell Fast prior to and during the lockdown period will still be applicable and maintained during Stage 2 (please follow this link and our message <http://sellfast.com.na/a-message-from-sell-fast-real-estate-and-auctions/> on the 28th of March 2020)

If you need any help in the meantime and/or urgent work that must be completed, you are more than welcome to contact any of the designated agent or myself.

We wish you all of the best during these unprecedented times, and hope that your family or institution will soon be fully operational as it was before COVID-19.

Our clients give us purpose.

Kind regards

Urip Kahorongongo

Principle Agent

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